



FIRST FINANCIAL
CREDIT UNION
Member Assistance Form

For credit union use only:

Branch: _____

Teller ID: _____

First Financial Credit Union is here to help our members. We offer options for resolving your home loan issues. You can help by answering the questions below as completely and accurately as possible.* If you have a co-borrower, please fill in his or her information, too.

*This information will only be used to aid in the evaluation of homeownership preservation options, not for any other purpose.

1. To help us locate your loan, please provide your name(s).

Primary Borrower Name

Co-Borrower Name

2. Do you have your FFCU loan number? Yes, it is: _____ No

3. What is your contact information?

(____) _____
Primary Borrower Home Phone

(____) _____
Co-Borrower Home Phone

(____) _____
Primary Borrower Work Phone

(____) _____
Co-Borrower Work Phone

(____) _____
Primary Borrower Mobile (Cellular) Phone

(____) _____
Co-Borrower Mobile (Cellular) Phone

Primary Borrower Email Address

Co-Borrower Email Address

4. What is the address of your property?

Type of Property:

Owner Occupied Non-Owner Occupied

Street Address

Unit# (if applicable)

City

State

Zip

5. Would you prefer to keep this property or sell it?

Keep this property Sell it

6. If you want to sell it, is it listed for sale?

Currently listed Was previously listed
 Was never listed

7. How many people live at your primary address?

1 2 3 4 5 6 or more

8. How many of the people living at this address are dependents?

0 1 2 3 4 5 or more

9. Do you have any other loans on the home?

Yes No

10. If you have other loans on the home, approximately how much do you owe on all other loans combined?

11. Do you (or your co-borrower) have a different mailing address?

Yes No

12. Please enter any additional mailing addresses.

Primary Borrower Street Address

Unit# (if applicable)

City

State

Zip

Co-Borrower Street Address

Unit# (if applicable)

City

State

Zip

13. Primary reason for having difficulty with your home loan payments. (Please also complete and sign the attached Hardship Letter with more complete information.)

14. How many cars do you own? 1 2 3 4 or more

15. Please enter how much money you have in the assets below, and total them in the last row.

ASSETS	BORROWER	CO-BORROWER
Checking Accounts	\$	\$
Savings & Money Market Accounts	\$	\$
Stocks, Bonds & CDs	\$	\$
Retirement Accounts (401k, etc.)	\$	\$
Equity in Principal Residence	\$	\$
Equity in Other Real Estate Property	\$	\$
Other	\$	\$
TOTAL	\$	\$

16. Please enter your monthly income details below and total them in the last row.

MONTHLY INCOME	BORROWER	CO-BORROWER
Gross Wages	\$	\$
Other Income (unemployment, child support, etc.)	\$	\$
Other	\$	\$
Other	\$	\$
TOTAL	\$	\$

I (we) certify that the financial information provided is an accurate, true, and complete statement of my (our) financial status.

I (we) understand and acknowledge that any action taken by the lender of my (our) home loan on my (our) behalf will be made in strict reliance on the financial information provided. My (our) signature(s) below grants the holder of my (our) home loan the authority to confirm the information I (we) have disclosed in this financial statement, to verify that it is accurate by ordering a credit report and to contact my (our) real estate agent and/or credit counseling representative (if applicable). By signing below, I (we) advise you that if I (we) should hereafter agree to a repayment plan for my (our) home loan, reinstate my (our) home loan, or pay off my (our) home loan in full, then by doing so and without the necessity of any further action on my (our) part, I (we) hereby expressly withdraw this request for a loan workout. In that event, I (we) hereby direct you to take no further action to process this request for a workout.

X _____ X _____
 Primary Borrower Date Co-Borrower Date

Member Assistance Checklist

Did you:

- Fully complete all questions?
Remember: If you have a co-borrower, we need his or her information, too.
- Sign and date this form?
- Copy the completed form yourself?
- Include a copy of your budget?
- Include a copy of your Home Owner's Insurance?
- Include a copy of your Property Tax Bill/Statement?
- Include copies of your:
 - Checking account statement(s)
 - Savings account statement(s)
 - Income history:
 - ♦ If you are self-employed—your past six months' bank statements with profit-and-loss statements and past 2 years' Federal tax returns
 - ♦ If you receive regular paychecks—your two most recent pay stubs

Thank you for taking the time to complete the steps to resolve your home loan issues. We will contact you soon!